

FLOORING WARRANTY & FITMENT GUARANTEE

Dear Valued Client,

Thank you for choosing Carpetflair as your trusted flooring supplier.
Please take note of the following:

- 1) Carpetflair gives you a twelve (12) month fitting guarantee on workmanship carried out by our fitting team.
- 2) Each product has its own individual Manufacturer's Warranty.

Carpets - 2 - 5 years

(Carpets must be professionally cleaned a minimum of once annually to remain valid, as stipulated by manufacturers)

Vinyl - 10 - 15 years

Laminates - 10 - 25 years

Engineered Wood - 10 - 15 years

Please contact us to find out about your specific product warranty details.

Should you require a professional floor cleaning at an additional cost, please contact us via email. Carpetflair is an appointed expert cleaning service and also offers a Scotch Guard maintenance program.

Please note: It is your responsibility to ensure your flooring is kept clean and maintained by a recognized flooring specialist like Carpetflair, on an annual basis.

Contact us: carpetflair@designa.co.za / Office number: 031 100 1090